

Thorpe ***PARK***

SCHOOL TRIPS AT THORPE PARK

2024

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Welcome to the Thorpe Park School Trip Information Pack!

We understand the excitement and responsibility that comes with organizing an engaging and educational school trip. Thorpe Park offers an exhilarating blend of thrills, education, and fun, making it an ideal destination for an unforgettable day out for students.

Within this comprehensive pack, you'll discover a plethora of details about Thorpe Park's attractions, educational talks, pricing structures, and frequently asked questions. We've designed this pack to assist teachers like you in planning a seamless and enriching experience for your students.

Explore the range of attractions and educational opportunities available, delve into our pricing options tailored for school groups, and find answers to common queries to facilitate your planning process. We're here to support you every step of the way as you consider and plan your school trip to Thorpe Park.

The Thorpe Park Education Team

WHAT WE OFFER



THE HOME OF FEEL-GOOD THRILLS

Home to thrilling rides, attractions, live events & a themed hotel, Thorpe Park is the ultimate destination for thrill seekers featuring some of the UK's most popular roller coasters and amusement park rides.

In 2024 we're taking thrills to incredible new heights with 'Hyperia' – the UK's tallest and fastest rollercoaster. Reaching heights of 236ft and speeds of over 80mph, once you've experienced Hyperia you'll never fear again.

EDUCATION AT THORPE PARK

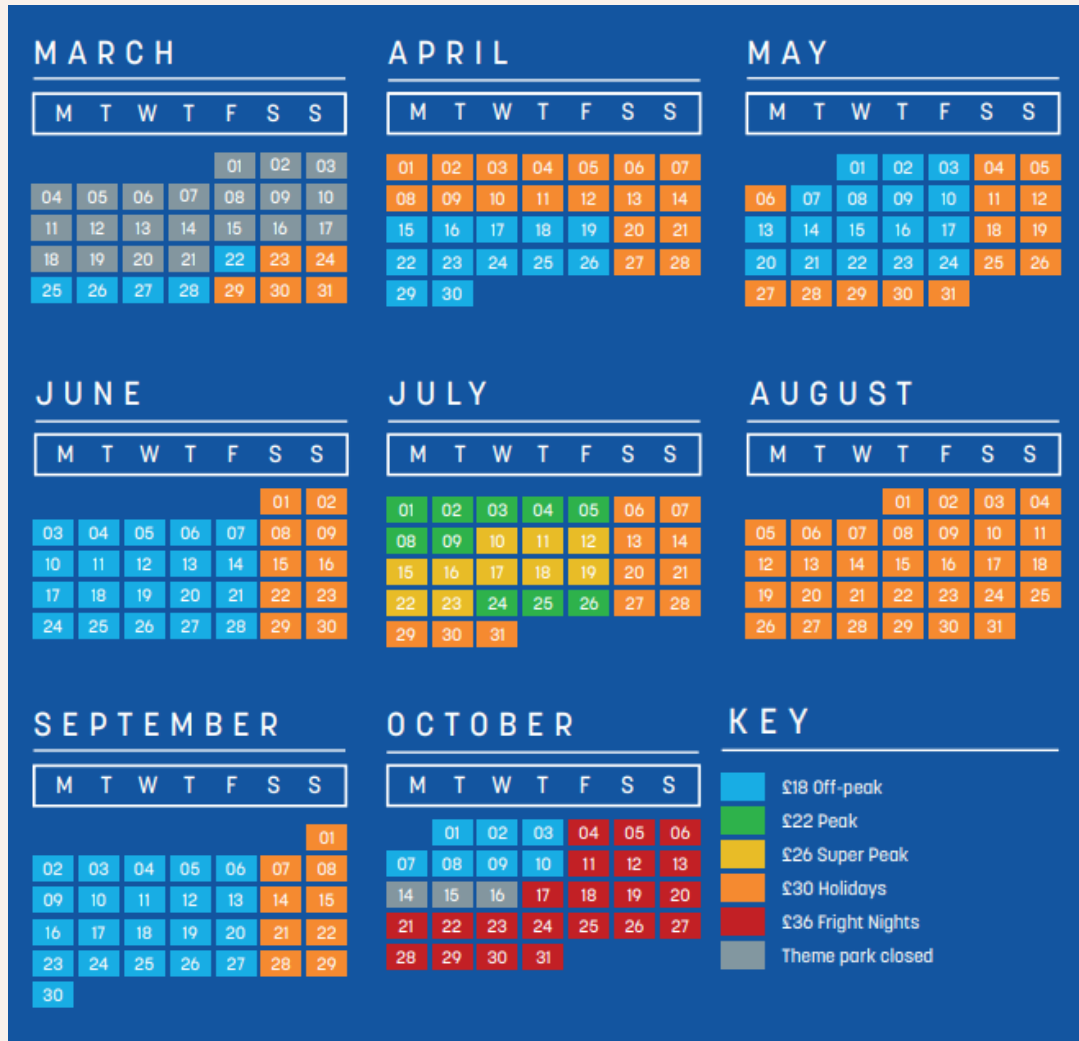
Our brand-new educational offering for 2024 will allow students to learn about the science behind designing and constructing the UK's tallest and fastest rollercoaster, or about the business and marketing involved. All content is aligned with National Curriculum requirements from KS3-KS5.

Our programme offers eye opening lessons in STEM & Business that will challenge young minds and aligns with the National Curriculum requirements.

We offer educational talks in our on-site cinema which holds up to 300 people. These are priced at £1.50 per student.



SCHOOLS PRICING



School prices start from just £18 per ticket. At Thorpe Park we have a five-tiered pricing structure.

A free teacher ticket is available with every 10 paying Secondary or College students, and with every 5 paying Primary students. Additional teacher tickets are available at £24.50 each.

Off Peak Tickets - £18pp

Peak Tickets - £22pp

Super Peak Tickets - £26pp

Holiday Tickets - £30pp

Fright Nights Tickets - £36pp

BOOKING OPTIONS

We have two methods of booking tickets for a school trip to Thorpe Park:

1. BOOK ONLINE

Purchase tickets via the Thorpe Park Website. Receive tickets instantly via email.

2. BOOK NOW, PAY LATER

Complete the Provisional booking form on our website. You will receive a reservation email within 7 days of your request. This email contains instructions on how to confirm and complete your booking.

When selecting this method, all bookings must be confirmed at least 10 days prior to the date of visit.

Please note: We can amend your booking up until the confirmation form has been completed. After this, no changes to dates or quantity of tickets can be made.

PAYMENT

BOOK NOW, PAY LATER

Once you have confirmed your booking, you will receive your E-tickets and Invoices via separate emails. Please ensure that payment is made prior to the date of visit to ensure a smooth and seamless entry onto park.

If paying by BACS, instructions on how to pay will be on the invoice you receive.

If paying by card, you will receive an email with a payment link that will take you through to the payment portal.

REFUNDS AND CANCELLATION POLICY

Provisional bookings can be cancelled free of charge. Once a booking has been confirmed we are unable to cancel or make any amendments.

Tickets are sold on a non-refundable basis.

FAQ'S – HEALTH AND SAFETY

Q. Can we visit the park prior to the trip to carry out a risk assessment?

A. Of course! Once your booking is confirmed, you can request 2 teacher planning tickets by emailing TPSchools@thorpe-park.co.uk

Q. Do you have a risk assessment available?

A. Yes, this is available via the Schools resources page on our website.

Q. What are the medical provisions on site?

A. We have a fully manned First Aid centre located in the lower level of the dome.

Q. Are the rides at Thorpe Park safe?

A. Whilst our passion is putting smiles on people's faces, our primary goal is delivering safe and memorable experiences to our guests. Health, safety and security is our number one priority. We have a dedicated programme to uphold a positive and proactive safety culture. More information on this is available via our website.

FAQ'S – BOOKINGS

Q. I have a provisional booking that I have not confirmed, how do I amend my booking?

A. To make any changes to your booking, please email TPSchools@thorpe-park.co.uk. Please note you can change date and quantities when you confirm your booking, so there is no need to amend your booking before then, unless you require it.

Q. I have a confirmed booking, how do I amend my booking?

A. Unfortunately once your booking is confirmed you can no longer amend your booking. Additional tickets can be purchased online or by creating a new booking, but we are unable to refund / cancel tickets.

Q. Do you have any food / meal offers?

A. We cater for a variety of dietary requirements, and more information is available via our website. Food can be purchased on the day, or meal deals can be purchased from our website.

Q. We are travelling via coach / minibus. How do we book this?

A. We offer free coach and minibus parking. Please make sure you pre-book the correct number of coach and/or minibus tickets. Please also note, at peak times entrance to the Resort can become rather busy so early arrival is always advised.

FAQ'S – RIDE ACCESS AND ACCESSIBILITY

Q. Is Thorpe Park a suitable school trip for those with Additional needs?

A. Thorpe Park strives to make sure that the theme park and our thrilling attractions are easily accessible to all our guests. Here at THORPE PARK Resort we recognise that every guest is individual, therefore we want to ensure each experience is unique. For this reason, we want to take the time to understand guests needs and provide them with a personalised Accessibility Day Planner valid for one season which will provide detailed Resort and attraction accessibility information. Before your visit, please reach out to our Guest Experience team to begin creating your Accessibility Day Planner.

Q. What is a Ride Access Pass?

A. The Ride Access Pass is a system we have in place to help guests who require extra assistance or are unable to queue due to a condition or disability. This allows them access to the rides via a queuing system for themselves and up to three people (one of which must be age 14+).

The Ride Access Pass removes the need for our guests to wait within the main ride queue lines and enter by a dedicated entrance for Ride Access Pass users. For more information, please email tpschoools@thorpe-park.co.uk